

**Question:** The description of the services to be performed include "re-design services ... to enhance user-friendliness". Throughout the remainder of the document, it does not provide a full description of the re-design of the current site. Can you please elaborate on the expectation of the re-design? For example, Is the expectation for the awarded vendor to host the existing website until the re-design is complete and then host the new site?

**Answer:** Yes. Also a vendor that allows us to access the page and provides us the freedom to make surface level adjustments

**Question:** Number items 1,2,3,5, and 7. Can you provide an average number of hours currently required to administer these tasks?

**Answer:** It really depends on the number of programs during the month - to post pictures, etc.

**Question:** Item 4. As Google Translate is currently in use, will Google translate meet the listed requirement?

**Answer:** Google translate is sufficient

**Question:** Item 8. "Website will comply with applicable industry web standards..." Is this statement referring to ADA compliance, 508, WCAG, or non-formal web development standards? If ADA compliance, to what level are you looking to achieve

**Answer:** We are looking for a site that incorporates: screen reading accessibility, adjustments for those who are color blind, optimized for mobile and tablet screens.

**Question:** On Page 6: Section 1.1. The contract term is listed at one year, does this assume a start date of June 30th/July 1st, 2019? If so is there a knowledge transfer period available with the current vendor?

**Answer:** The contract term will be commencing on the date of award and ending June 30, 2020.

**Question:** Can you share the expected budget both for on-going and initial services?

**Answer:** We do not make this publicly available before the RFP opening